



Case Study: The Autovalet System at Okada Manila

As Manila's newest integrated casino resort, Okada Manila also aims to be one of the most efficient in terms of operation by implementing Autovalet in automating their Wardrobe Department.

When fully open, Okada Manila's guests will be served by a workforce of 10,000, each dressed in a crisp stylish uniform, which for some roles can cost hundreds of dollars. Providing each employee with the right uniform quickly and reliably is critical to the resort's operation and constantly keeping track of where garments go is essential in preventing loss.



In Okada Manila's Wardrobe Department, Autovalet installed 15 AutoLoad SP conveyors, which store employee uniforms on assigned slots. When an employee swipes their card, the conveyor rotates until the correct slot is adjacent to the issue point. The access door is unlocked and the employee can remove the garments that are needed, leaving any item not required stored on the slot.

All of Okada Manila's 90,000-plus uniforms are fitted with washable RFID chips that are automatically scanned by readers designed and built by Autovalet. These readers are mounted on the conveyors and behind the drop-off bins for soiled uniforms. Additional table-top readers allow operators to add or delete inventory and assign uniforms to individual employees.

The conveyor system and RFID readers along with the entire garment inventory is managed by DRESSCODE, Autovalet's in-house software. DRESSCODE tracks the uniforms as they are issued to employees and sent for cleaning – providing real-time updates of the location of each item.

Robert Scott, Okada Manila's Director of Wardrobe, sees great benefits from Autovalet's technology: "The integration of the conveyors, RFID technology and software in one package makes tracking and managing our inventory very simple," he says.

Another feature that underpins the system's success is the heavy-duty conveyor design that effortlessly moves thousands of garments hundreds of times a day. The system is maintained by Autovalet's local agent, Technolux, whose engineers also support dozens of Autovalet machines installed in other Manila casinos, such as Solaire, City of Dreams, Winford and Resorts World.



Autovalet was selected by Okada Manila due to its integrated product range, local technical support and the project management provided by its Macau Regional Office. Rob Scott is very pleased: "The Autovalet-DRESSCODE system has been integral in the successful opening of the Wardrobe Department's operation in Okada Manila."

For further information on Autovalet's range of uniform room automation systems and DRESSCODE, please contact sales@autovaletsystems.com or view our website: autovaletsystems.com.